

Amendments To The Claims:

Please amend the claims as shown.

1 – 25 (canceled)

26. (new) An arrangement for a service provider triggerable provision of components for an information output or interactive dialog that is generated by an information output system or an interactive system, comprising:

a supply device accessible by the service providers for changed or new components of information outputs or interactive dialogs; and

at least one provision device that changed or new components of information outputs or interactive dialogs are transmitted by the supply device.

27. (new) The arrangement according to claim 26, wherein the supply device comprises a storage area for components assigned to the service providers and a storage area for components assigned to the operator of the information output system or interactive system and the service providers have no access to components assigned to the operator of the information output system or interactive system.

28. (new) The arrangement according to claim 27, wherein the service providers are authenticated and, on the supply device, only have access to components or storage areas assigned to the relevant authorized service provider.

29. (new) The arrangement according to claim 26, wherein a configuration system is provided for generating and changing components that is assigned to a service provider and from which new or changed components are transmitted to the supply device.

30. (new) The arrangement according to claim 26, wherein a firewall is disposed between the supply device and the configuration systems and is assigned to the service providers or a computer platform used by a service provider to access the supply device.

31. (new) The arrangement according to claim 26, wherein an access authorization is created for the transmission of components by service providers to the supply device.

32. (new) The arrangement according to claim 26, wherein a configuration system is provided for generating and changing components and is assigned to the operator of the arrangement and from which new or changed components are transmitted to the supply device.

33. (new) The arrangement according to claim 26, wherein a charging server is provided to which charging information is transmitted by the supply device.

34. (new) The arrangement according to claim 26, wherein at least one information output device is provided and associated with the information output system or interactive system and accesses at least one provision device for information outputs or interactive dialogs.

35. (new) The arrangement according to claim 26, wherein the supply device is implemented on a hardware platform separate from the provision devices.

36. (new) The arrangement according to claim 26, wherein a plurality of provision devices of the information output system or interactive systems to which components are transmitted by the supply device are provided.

37. (new) The arrangement according to claim 26, wherein the supply device is implemented together with a provision device on a common hardware platform.

38. (new) The arrangement according to claim 26, wherein the supply device is duplicated.

39. (new) A method for providing components for newly generated or changed information outputs or interactive dialogs by an arrangement, comprising;
providing a supply device;
providing at least one provision device; and
transmitting a new or changed component of an information output or interactive dialog to the supply device that is automatically transmitted by the supply device to at least one provision device of the arrangement.

40. (new) The method according to claim 39, wherein information in the supply device is specifiable by a service provider thereby controlling the time of activation of a new or changed component for a service.

41. (new) The method according to claim 39, wherein a new or changed component is transmitted to the supply device by a configuration system assigned to a service provider.

42. (new) The method according to claim 39, wherein authentication is necessary for transmitting components to the supply device from a configuration system assigned to the service provider or for accessing components assigned to a service provider in the supply device.

43. (new) The method according to claim 39, wherein components changed or newly generated by a service provider are stored in a storage area of the supply device assigned to the service provider.

44. (new) The method according to claim 39, wherein a new or changed component is transmitted to the supply device by a configuration system assigned to the operator of the storage system.

45. (new) The method according to claim 39, wherein the modification or creation of a component by a service provider is charged.

46. (new) The method according to claim 45, wherein charging information is transmitted by the supply device to a charging server.

47. (new) The method according to claim 46, wherein an information output device accesses a provision device in the course of an information output or interactive dialog for the purpose of component transmission.

48. (new) The method according to claim 47, wherein the information output device composes an information output or an output forming part of an interactive dialog from or by means of components.

49. (new) The method according to claim 39, wherein a plurality of components are constituted by coded or to be encoded elements of an information output or formation rules for information outputs or interactive dialogs.

50. (new) The method according to claim 39, wherein the information output relates to an output of voice information, video information or audio information.